



## Amelia & Dutch

DOB: 7/10 & 7/11/2020  
Go Home Date: 9/4/2020

**Its puppy go home time!**



Due to the Coronavirus we are modifying our puppy pickup protocol. Please grab a cup of coffee and a note pad and please take the time to read through this information. It usually takes us 1 - 1.5 hours to review this information on puppy go home day. There are usually lots of questions that come up throughout the orientation. Please feel free to call or email any questions that you have after you read through all the information that we have for you.

I am asking that you please review this document as this will be the puppy orientation. Please be sure to read everything in this orientation document and

everything on the Molly's Family webpage before emailing me any questions. The last two litters that I sent this information out everyone started calling me and emailing me before reading everything all the way through. Due to COVID puppy orientation is now being done via email. Not our norm! But it's actually working really well!

I am absolutely here to answer any questions anyone will ever have but I would appreciate it if everyone will take the time to read the information that we have outlined in the PDF Puppy Orientation and on the "Family" page. There is a TON of information. Since COVID we've been sending the puppy orientation out to families. I think I actually like our COVID puppy pick-ups better than our group puppy picks up that we were doing prior to COVID. We are getting more individual time with each family. I think it's a bit more personable.

I'm asking that everyone please read through the Puppy Orientation PDF and read through the information on the "family" page. Then hit me with ALL of your questions. I will do my best to get back with you the same day.

Before the Coronavirus hit, we, all would have been sitting in my living room drinking coffee and doing puppy orientation for 60-90 minutes. And we would have gone through all of this information before you would have ever even seen a puppy. This is as easy as it's going to get. ☺ You can do this in your jammies if you want. I have no other way at this time to get this information to you. I so wish we could have a group orientation and banter back and forth with questions as we cover each topic but that is not our current situation. I am hoping that we will be able to soon. But for now, for the safety of everyone involved it is best to take an hour or two and sit down and pour through this information. Take notes so you don't forget questions that may come up. If I don't cover your questions, PLEASE email me all of your unanswered questions.

We've joked about having to have a test in order to pick up each puppy. Your puppy's life may depend on some of the information that we've provided to you. I implore you grab a cup or a pot of coffee and work your way through this information. Creating the Puppy Orientation took me the better part of a day to write, once we were in the COVID19 lockdown. We modify it each time a family comes up with a question that is not addressed in it.

After you've read through everything.... PLEASE forward me any questions you may have that remain unanswered. We want to empower you with as much information as it takes. I definitely want to make sure you don't have questions. And I absolutely want all of you to feel like you can pick up the phone or email any time day or night if needed and ask for help. But right now, I am asking all of you to please take the time needed to get through this information.

At this time if you could please respond back to this email and provide me your full name, address, email address and phone number. I need to register every family with Life's Abundance. They've had people trying to hoard dog food which caused a temporary shortage. They have started to limit the number of new clients to one per day unless you are associated with an established breeder. The dog food and supplements are mail order only. If you can take just a second and respond with your contact information that you want us to use in order to register you for food so you can get that ordered. We do not have any small bags or cans of food at this time to hand out. All of our extras have been depleted. We are trying to get some, but it is safer if everyone has their own order at their home that is waiting for their new puppy.

Okay... let's get this started! ☺ There might be a test on the day of puppy pick up so PLEASE take the time to read this. This will take you 10 minutes to read verses sitting here in a group setting for a minimum of an hour.

**First off, this document and the links do better when it is viewed on a computer. I'm not sure why the links aren't working on a phone, but they all seem to work on a computer.**

**Everything you need to know in order to take your puppy home!**

First off here is the link to the "Amelia's Family Page"  
<https://www.moonlitacres.com/Amelia-s-family-page>

This page was created just for Amelia's baby families. The litter record will be updated before their 8-week birthday, with all the current weights of the babies, vaccine information and anything else that needs to get updated.

1. Puppy Immunity: Puppies get their immunity from their mama. They received their first vaccination a few days before their 8-week birthday. The vaccine schedule has the dates outlined including what they will already have had and the vaccines that they will need.

Vaccines can be really dangerous. Vets have a tendency to want to load your pups up on shots. You must advocate for your puppy; you are the only one that can. Please do your research before going to the vet. Here is a link with some information we like to provide regarding vaccines:  
<https://www.moonlitacres.com/articles-on-vaccination>

We give the puppies a DAP shot. They will need 2 additional DAP shots, one at 12 weeks and one right around 16 weeks. Your vets will also talk to you about Lepto, Rabies, the flu shot and oral flea meds and heartworm and so on and so on. Please space the shots. My

recommendation is [https://47cbf9b0-fc65-4154-9399-c62c461185a4.filesusr.com/ugd/187982\\_356b410ce561422c839e59d10573c4e3.pdf](https://47cbf9b0-fc65-4154-9399-c62c461185a4.filesusr.com/ugd/187982_356b410ce561422c839e59d10573c4e3.pdf)

If you over vaccinate your puppy and give multiple shots... #1 it will void your warranty on the puppy. #2 You can cause brain damage. About 2 years ago we had a family that over vaccinated their puppy and it caused brain damage. They ended up bringing the puppy back to me when she was about 18 weeks old. She had such bad brain damage from the vaccines that she was so aggressive no one could get near her. We had to put her down. It was so incredibly sad. Vaccines should be spread out over time. They should be spaced at least 2 weeks apart.

Parvo is not something you ever want to experience! I highly recommend that you take your shoes off in your home if you do not already at least until the puppies are 18 weeks of age. Take your shoes off and put your shoes UP so that the puppies cannot chew on them. Your shoes are covered with bacteria and infectious things that could kill your puppy. The most dangerous time for your puppy is 8-16 weeks of age.

When you take your puppy to the vet for your new well baby check-up please do not let your puppy walk into the vet's office. Your puppies feet should not be touching the ground anywhere except your home and your backyard until it is 16 weeks of age. The vet's office is the worst place to put your puppy down. When I go into the vet's office, I take a disposable pee pad with me and put the pee pad on the vet's exam table and put my pup on that. Same thing with their puppy scales. I do not let my pups touch anything when in there. Sick pups/dogs go to the vet. You don't need to take anything home with you that you didn't take in there.

If your puppy gets Parvo, he/she has about a 50/50 chance of survival and you will be facing \$4000-7000 in vet bills trying to fight it. If your puppy gets Distemper, he/she only has a 10% chance of survival. Parvo is VERY easily contracted. It only takes some fly landing on a pile of poo and flying over to your dog's water bowl and landing in it. Or you are walking through Petco and step somewhere that hasn't been cleaned properly and you can bring it home to your pup. If you have an older dog that is already vaccinated, please stop taking them in high traffic places until your puppy is fully vaccinated. Your older dog may have immunity, but they can carry the virus and bring it back to your home and share it with the puppy.

We had a family last spring that contracted Parvo just before their pups 12-week birthday. They spent thousands of dollars trying to save the puppy. They were successful but it was taxing on all.

So, if you get a puppy from us and you decide you need to take your puppy through Pike Street Market the week after you pick up from us please do not hashtag #moonlitacreslabradoodles on Instagram or I may lose my mind. ☺ It happens more often than I would like to admit.

If you are driving back up to the Seattle area or to other areas, please do NOT stop at any rest stops to let your puppy go out to go potty. Please bring a couple of pee pads for the ride home. If you can get the Costco potty pads those are the ones they are used to. You can place a pee pad on the floorboard, and they will use it if needed. There is just no reason to risk your puppy catching a disease and dying from going potty at a rest stop.

The first couple of months offer the most transitions of learning how to live with a puppy. Making sure the kids are picking up their toys, shoes are picked up, socks.... No puppy in public touching the ground... etc. It's the time when the most amount of accidents happen. We HIGHLY recommend pet insurance. We do ask that everyone initiate your free month of insurance by using this link here: [https://47cbf9b0-fc65-4154-9399-c62c461185a4.filesusr.com/ugd/187982\\_df61b1b0396440b1b7550e7de9b575fc.pdf](https://47cbf9b0-fc65-4154-9399-c62c461185a4.filesusr.com/ugd/187982_df61b1b0396440b1b7550e7de9b575fc.pdf) Trupanion offers a free 30 day coverage for your puppy as long as you initiate the insurance within 24 hours of having the puppy. You can cover the puppy 24 hours before or after you take the puppy home. The code for the insurance is on the link that I've provided for you above, code: BR1MA22219.

There are several good insurance companies out there. Trupanion just offers you a free trial. I ask that EVERYONE activates the insurance before puppy pick up. Please bring with you a screenshot showing that your puppy is covered. You can cancel when you want but I like to know they are covered when they leave. Things can go wrong and with puppies when they go wrong, they go wrong really fast.

Signs of a sick puppy:

- Diarrhea - Parvo has a smell that will hurt your nose. If your pups poop ever STINKS run to the vet
- Blood in the stools
- Vomiting
- Not eating or drinking
- White gums... gums should always be pink
- A grumpy puppy

**Microchip:**

We microchip all of our puppies prior to them going home. We use microchips from the AKC. Once we know which puppy you are getting, we will document the microchip number in the contract and sign the contract. Once I enter the microchip number and sign the contract, DocuSign will email both of us a PDF copy of the contract that is fully executed. You will want to visit <https://www.akcreunite.org/cares-pub/ind/individualEnrollment.car> to register your! If we provide you with a microchip number prior to you picking up your puppy we ask that you, please take a moment and register the chip prior to puppy pick up. We have debated for a long time on starting to charge for microchipping and then we just register the puppies for each family. You would be surprised how many people never register their puppy's chip. It does NO good for us to have a chip put in the puppy if families do not register them. Over the years I have received so many phone calls from the AKC saying we've found your puppy!! I am always like what puppy mine are sitting right here with me. Then we have to go through the process of me trying to figure out what state the puppy is in so that I can try and figure out what puppy it is and then reach out to the family and let them know where to find their dog. This process would be so much less if families would take two minutes and register the chip. Our database will not allow us to pull up puppies by their microchip number. Thank you for taking a moment to register your puppy's chip. Families who have been issued a chip number prior to puppy pick up will not be taking a puppy home until the chip is registered.

**Socialization:**

Socializing your new baby is super important. Taking your puppy for car rides is super important. The rule of puppy socialization is you need to introduce him/her to 100 people in the next 90 days. (Without getting Coronavirus for you and or Parvo or distemper for your puppy) ☺ California recently had an outbreak of Distemper. One of our puppies went to the vet for their well-baby checkup. They had a case of Distemper in their office that week. Three weeks later the puppy died of Distemper. If your puppy gets distemper, there is only a 10% chance of survival.

Socialization with COVID19. If you have family or friends that you are still interacting with, I would introduce your puppy to those people on a regular basis. I would recommend taking the puppy for a drive EVERY day. Even if it's just around the block. Getting the puppy out and doing different things everyday so they have different experiences is a great step in socialization. Go through the car wash, bank drive through, Coffee shop....Lowe's, Home Depot. Just don't let your pup touch the ground.

If you want a calm puppy please make sure your interactions with the puppy are super calm. When you pet your puppy do not get in your puppies' face and baby talk it or ruffle it's head up and tell him/her how cute they are. Be calm,

pet your puppy slowly and calmly. Do not allow your puppy to jump up on you as a puppy unless you want your puppy to jump up on you as an adult. If you have children, please do not allow the puppy to chew on your children. It will set you up for something you will quickly find yourself trying to correct.

Front door- right now if the doorbell rings the puppies have no reaction. 6 months from now unless you take measures most likely you will end up with a doorbell alert dog. Train the people that are coming to your home. If they walk in your front door and start baby talking to your puppy with a high pitched squeaky voice and amping your puppy up with excitement it will teach your puppy that the door bell and people coming to your home are exciting and they will start to be a barker, they will jump on people for attention they will quickly learn really bad habits that you will want to break.

It's so much easier to raise a puppy the way you want them to be from the start rather than trying to fix something later. If you want a mature, well behaved adult dog, then treat your puppy like you are spending a \$150,000 to send one of your kids through college for their PHD. Make sure your interactions with your puppy are in an adult like manner, calm, NO coddling, no baby talking and always have follow through. Treat them like you want them to behave. If you want a wild child then coddle them, baby talk them and let them jump all over you and your visitors. If you want them to be calm and respectful of you and all your visitors, then train your visitors. If you cannot train your visitors, then put the puppy away so they never have the opportunity to cause chaos in your puppies' brain. Puppies learn SUPER quick. If you allow cray-cray you will have most certainly achieve cray-cray almost instantly. Cray-Cray is much easier to achieve than calm and respectful. Calm and respectful takes work and consistency.

If your puppy is jumping on you, your guest or your children... Simply take 3-5 fingers and light jab your puppy somewhere in the ribs or the rear and say off. Just telling them off will not have a lasting impression. It takes touching the puppy to know that it's just been corrected. Their mom would never say, "Don't bite your brother or sister" or "Stop jumping on your human" She would correct by biting. I'm not suggesting that you bite your puppy, but your hand reaching out to touch is the human form of correcting with a bite. You do not need to be aggressive with this, a light touch in the beginning is all it will take. If you are consistent and have follow through EVERY SINGLE TIME, your touch will be able to remain soft. Consistency is the key to a happy, well adjust puppy/adult dog.

When we have people visiting our house, we put our dogs in a down position and ask them to stay. We invite the people into our home, and we ask our visitors to not talk or acknowledge our puppies/dogs for about 10-15 minutes. After the puppies have acclimated to having someone coming into "their" home

the puppies will be in a calm state of mind and will be ready to visit with your guest as long as your guest will be respectful of your puppy house rules and not amp them up ☺

### **Puppy Classes:**

When your puppy reaches 4 months of age, we do offer obedience classes that we coordinate with a local trainer. I know lots of you are coming from the Seattle area but don't let that scare you off. Here is a link to the classes that we offer: <https://www.moonlitacres.com/training> The classes are taught by Man's Best Friend here in Battle Ground, WA. There are 9 classes in total. At this time, they charge \$450 for the 9-class series. By the end of the 9 classes if you are doing your homework your puppy should be able to pass the CGC exam. By the end of the 9 classes your puppy will:

- Walk nicely on a leash
- Come when called
- Stay in a down position for up to an hour at a time with you in or out of the room

The “here” command is most likely the most important command you will ever need with your puppy. It can save your puppies life. Please watch the video on the training link above and watch Annika practicing her “here” command with my granddaughters. When you are doing the “here” command at home ALWAYS use meat as a training treat. We have found that ground up tiny bits of hamburger work GREAT. Hot dogs work great too just be sure how many you allow them to have. TINY little bits work best. You don't want them having a full meal while learning the here command you want to always leave them wanting more. When calling using the “here” command ALWAYS use meat, or some really high value treat that they LOVE. If you use the “here” command and you do not have meat of a REALLY wonderful treat you are lying to your puppy and they will stop playing the “here” command with you. Believe me this is the ONE command you want your dog to believe that you will always have something better than what they are trying to go after.

We just partnered with Baxter & Bella an online training company that is really filling in the gaps for families. This is an amazing resource filled with so much information regarding potty training, kennel training, socialization COVID style plus so much more! I highly recommend this especially for first time puppy families. They have webinars, a blog with varies topics, with a lifetime membership you can also request a call from one of their trainers. I can really see this helping everyone to fill the gap from PRE-taking a puppy home... basically learning what you need to know before the puppy comes home through 4-5 months of age until you can start group classes. And then just a great tool to have if your pup starts to develop an issue that you would like to



address. <https://www.moonlitacres.com/baxter-bella> If you decide this seems like something you would like to sign up for please use our breeder code you will receive 25% off. We just signed up this week and we are already starting to use their information. There is just a ton of information on their website. It's actually a little overwhelming with how much stuff there is on there.

**Book:** The most important book that I think every new puppy family should read before you get a puppy is *The Art Of Raising A Puppy* by the Monks Of New Skete. The book is available on audio as well.

**Food:**

The puppies will start out on Farmina and Life's Abundance Pork and Venison puppy food. We will evaluate weekly to see if we need to make a change to the kibble.

Each meal will be about 1/2 cup of kibble SOAKED in hot water with a big spoonful of wet food on top and soak your vitamins and joint supplements at this time to soften them up.

Nu-Vet does also have the vitamins in a powder format which is what we use when they are puppies. The powder or the wafers are fine. If you buy the wafers which is what I would do later because they think these things are treats! Once they learn what the sound of the Nu-Vet vitamin container sounds like you will never be able sneak them out again. They will be front and center! The puppies should be getting one Nu-Vet wafer and one Nu-Joint wafer per day. Please break them up and soak them or run them through the food processor for a couple of seconds mixed with hot water and then use the hot water to pour over their food.

All of our puppies/dogs get the Nu-Vet wafers and the Nu-Joint wafers from 8 weeks of age on. We actually start giving the vitamins to the puppies when they are 4 weeks of age. I start my puppies on the joint supplements at 8 weeks. I simply put a little HOT water in a bowl and soak the Nu-joint supplement until it breaks apart. Then I pour that warm liquid over the top of the soaked kibble and I add a big spoonful of the wet food on top. Mix it all together and you have breakfast.

Be sure to soak their food for about 15-20 minutes. Kibble should NEVER be used as a training treat. It can be a choking hazard. We had a 9-week-old 26-pound Golden Retriever choke and die on a kibble that the family was using for a training treat.

Goldens as an adult your dog will most likely eat 1 cup in the morning and 1 at night. However, as a puppy in the beginning your puppy will most likely eat ½ - ¾ of a cup of until they are 4 months old. Then at that time I would start

taking them to twice a day. By the time they are 4 months old most Golden puppies are eating 1.25 cups in the morning and at night. Golden Retrievers will eat EVERYTHING that you put in front of them and they will steal what is not intended for them as well. Making sure that you are monitoring their weight is extremely important. An adolescent puppy being overweight can **WRECK** their hips in nothing flat. When your puppy is in a standing position if you run your hand down the spine from the neck towards the back end of the puppy... if your hand divots down when it hits each vertebra then your puppy is too thin. If you can't feel the spine then your pup is too heavy and needs to thin out. Puppy brains are made of fat. Making sure your puppy is at the right weight will impact their brain power and their hips for the rest of their lives.

Additionally, if a puppy is consuming a kibble that their body is not processing efficiently, 1 week on a kibble that is not right for your puppy is the equivalent of a child having poor nutrition for a 3 months! Golden Retrievers grow so fast... nutrition and proper exercise is so incredibly important.

Let's talk exercise for just a second. The rule of thumb is 5 minutes of exercise time for every month old the puppy is. So, when your puppy is fully vaccinated and ready to hit the town, he/she will be 4 months old roughly and a 20-minute walk is what you should be limiting them to. Every time they get a month older you can add 5 more minutes. Protecting your puppies' hips is really important! No jogging or running with your puppy until they are two years old. Their growth plates need to fuse before you start hitting the pavement with your new running partner or you will encounter torn ACL's and or hip issues later on in life.

When puppies are transitioning to their new homes the first three days are the most challenging and their appetite sometimes will just not be what it normally is. Be patient and give it some time. They must keep hydrated and get some food in. So, just watch it. Call me if they just don't eat. If they don't eat... MOST puppies cannot resist the wet canned food and or cooked sweet potato. Give that a try if they just aren't eating.

**Be sure to order your dog food and supplements in time so you have them on hand when you are ready to take your puppy home:**

Here is a link with the code that you will need for the Nu-Vet Wafers and Nu-Joint supplements: <https://www.moonlitacres.com/nu-vet-supplements>

Here is a link for the Pork and Venison wet food: <https://www.moonlitacres.com/food-supplements> There are a couple of products that I really like from Life's Abundance I have highlighted them on the link provided. The bio deodorizer is awesome!

I love the way our babies develop on Life's Abundance. Their bone development has been awesome, and their coats are super! I do not recommend changing the food. In the past we've used everything from ProPlan, UltraMax, Fromm's and a few others. We've had the best bone development with Life's Abundance. Making sure your puppies nutrition is top notch ESPECIALLY for the first two years when they are growing is CRITICAL. Rule of thumb for kibble: If their bone development is great... then they are on a food that is working for their system. If their coat is shinny and fluffy... then they are digesting the nutrition. If their eyes are shinny and clear... good nutrition. If they are not suffering from black spots on their belly, blisters on their tummy, UTI's and or ear infections then the kibble is working FABULOUS with their system. If they eat it... it's even better!

### **Potty Training:**

Here is a link that will help with some potty training ideas: [Potty Training Tips](#) When you are taking the puppy out of the crate first thing in the morning. Please carry your puppy outside. If you expect the puppy to hold his/her bladder all the way to the outside you will be in for a big disappointment. Their bladders are really little, and they just know that they don't want to go potty in their sleeping area. Doodles are usually super easy to potty train. We do offer Potty Bells here. They are FABULOUS!! They make potty training so much easier! Our staff has moved in with us while we are in lockdown for COVID19... they were goofing around and made this puppy video with one of our Golden babies... Make sure you have the volume turned up ☺

<https://www.facebook.com/MoonlitGoldenRetrievers/videos/2381463191954147/>

The first three days of crate training can be taxing at best. They are going to be the most challenging. The last few litters that we've had go home have all had great reports when it comes to sleeping in the crate at night. The puppies currently take two naps per day in individual kennels. So, they are used to being kenneled. However, they have not been kenneled overnight, yet. We used to start kenneled the babies for nap times at 6 weeks of age. We recently started the puppies kennel training at 4 weeks of age, and this has just become a game changer! There is no fuse from the get go. Two puppies per kennel for 20 minutes is how they start out. Or at least that is the goal. Usually by day two they are taking 60-minute naps in the kennels twice a day. They start out two puppies per kennel for about 20 minutes. By 7 weeks of age they are in individual kennels by themselves for 2-90-minute naps.

I would highly recommend continuing to have naps in the kennel when possible. It will expedite the potty-training process. I would take your puppy potty right before bedtime. Put the kennel in an area where your puppy can see

you especially at bedtime. I always take the kennel to my room at night. These puppies have gone from having a mom and siblings.... To siblings and now to having you. You and your family are now his/her pack. Doodles These are dogs that will become your 4<sup>th</sup> child. They have a STRONG need to be with their people. They will do best if they are with their people the majority of the time.

With that being said, I totally recommend kenneling your puppy for at least one nap per day and you leave the house. You **must** teach your puppy while it's young that it's okay for them to be home alone. If this is done in a positive way it will help prevent separation anxiety.

We have these mat's that are available in our online store that you can put in the kennels. They are called Licky Mats. They are awesome! You can smear a little peanut butter, Greek yogurt or a little of the wet food and it will help keep their brain occupied and focused on something besides the fact that you just left them. Licky Mats also have a component that will clean the bacteria off of their tongue which will help prevent tooth decay.

Every one of our puppies will go home with a "Go Home Bag". In the go home bag, you will find a customized puppy collar, a blanket that has been snuggled with by mom, sample of shampoo from Life's Abundance, a sample pack of the Nu-Vet Wafers - 3-day supply, training treats, a seat belt to buckle your puppy into once they are a little older. I have grandkids that ride in the car with me. I use seat belts not to protect the dogs but to protect my grandkids. I'm not sure that there is really a "safe" seat belt for a dog. But what these seat belts will do is keep your dog from trashing around the car and killing your human babies.

I had started to second guess us having all the dog products in our living room but now with the stores shutting down I just want all of you to know that we have everything you will need to take a puppy home. A few of the items that we have:

**One of the most important items that I would not want to take a puppy home without is a Snuggle Puppy. Snuggle Puppies are designed to help lessen the anxiety when taking a new puppy home. They have a battery-operated heartbeat and heating pad inside the puppy to help resemble the heartbeat of siblings and or mom. We take these Snuggle Puppies and rub them down on mom before they leave. I recommend getting one of these and letting your puppies snuggle with them in the kennels. They are \$40.00.**

Dog beds: We have the plush flower pull string beds, cuddler beds and just a flat dog bed. All of the dog beds are between \$15-35.

Food bowls: We have gorgeous nail pressed copper food bowls as well as slow feeders and Oral health food bowls. Portable – collapsible bowls great for traveling

Kennels: We have Skuddo 27”, 32” & 36” kennels available. We also have wheels which make it easy to take the kennel from room to room.

Toys: LOTS of toys!!!! LOTS of toys any soft snuggle toys that you purchase will be snuggled with by mama before she goes home.

Chew bones... we have packs of chew bones as well as fish twists which they love.

Grooming Supplies: brushes, small and medium, nail clippers that help prevent you from cutting the nail quick, Qwik stop.

Here is a link to our living room, I mean store ☺

<https://www.moonlitacres.com/shop>

Here is a link to additional information on our website:

<https://www.moonlitacres.com/golden-additional-information> there is reading material, information on poisonous plants, flea and tick information and much more! There is also a list of recommend books on this tab.

As it sits right now with COVID19 we need to do individual puppy pickups. We have NEVER assigned puppies before COVID19. This is one of the most difficult things for me. I love having our families help pick their own puppy. Watching all the families on family pick up day is the one of the best parts of this whole process! Getting to know the families is also part of this process. Unfortunately, for now things are going to be done a bit different in hopes of keeping everyone safe. My main concern is I want everyone to feel comfortable reaching out to us through the good times and bad times of raising a puppy/dog. I want families to know that we are here to help, and we can be a huge resource to you when you have questions. There is so much that goes into each one of these babies we want to be here to assist along the way. So, please don't ever feel awkward about reaching out with questions or updates. I love getting updates on how these babies are doing.

Please take just a moment and answer these quick questions. It will help us with the puppy allocation process. We will be reaching out to each family via the phone the week of puppy go home. We will be posting photos for you to review and calling each family in the days leading up to puppy pickup.

1. Are you planning on training your dog as a service dog? If yes, what kind of service dog? What will the daily tasks of your dog be? Who is the dog intended to be a service for?
2. Are you planning on doing any therapy work with your dog? If yes, what kind?
3. What is the activity level within your home? Do you enjoy walking daily, hiking, or do you enjoy a more laid-back routine and need a snuggle partner to watch tv with 4+ hours a day?
4. Are there any physical attributes that you are hoping for?
5. Do you have any other animals in your home? If yes is your current dog (if you have one alpha or omega)?
6. Do you have small kids in your home? If yes, what are the ages?
7. Take just a moment and please tell us anything you want that you feel will help us in this process.

Contracts and invoices will be sent out soon if you haven't already received one. Please review and let me know if you have any questions. Once you've had a chance to review the contract please ask any questions that may have. If you have none, please sign the contract right away. Once we know which puppy is going to be yours, I will go in and enter the microchip number and sign my portion of the contract. Once I do that DocuSign will then email us both a fully executed puppy contract in a PDF format. So, there is no need to bring a hard copy of the contract with you. Contracts will be completely taken care of before everyone arrives. We are also trying to minimize the number of things that are passed between us.

One of the things that we have always done prior to COVID is have all families snuggle with a stuffed animal toy. Get your household scent on it. And send us the toy by the time the puppies reach 7 weeks of age. At 7 weeks of age any toys that are sent to us will be given to the puppies to play with. We've found that this process helps the puppies to get familiar with your family's scent before they get to meet you. We stopped doing this when COVID first came out. This is the first litter that we are giving the option back to the families. I LOVE this part of our process. The puppies will sometimes look up at the people when they smell you for the first time and they will have this look on their face like, WOW I know you! It's pretty awesome and I do think it helps. If you would like, please send a stuffed toy to us with your family's scent on it. Have each person in the family snuggle with it really good. Take to bed and snuggle it at night. BUT... if anyone in your house is sick please do not participate in this. We have been extremely careful about COVID. We have to be. If we have puppies in our home and one of my family members or staff members gets COVID our puppies are then at risk of having no one there to care for them. So PLEASE be responsible. If you think you might be sick if you have any indication that you might be getting sick, please do not participate in this portion of the puppy go home process.

The BEST toys to send to us are toys that have arms and or legs. Something that the puppies can play tug of war with. WARNING most of these toys you will not want back. They will be STINKY. They will get drug through pee and poo and everything else.

If you do send us a pre-loved snuggle toy... please send it to:

Amelia Logan  
5605 NE 179<sup>th</sup> Street  
Vancouver, WA 98686

PLEASE do not send pre-snuggled toys until the puppies are 7 weeks of age.

COVID Regulations.... Especially in lieu of all the recent cases of COVID we need to ask everyone to wear a mask for puppy pickup at least for the portion where we are standing close together going over paperwork. When we are working with the puppy we will be further apart and outside. Weather permitting, we would like to work with each family to teach the “here” command. All of our puppies that leave our home have been worked with for the “here” command, “sit” command and we work with the puppies not to jump on us. We will teach you that at the time of puppy pick up. Here is a link to an 8 week old puppy doing the “here” command with my granddaughters:

<https://www.moonlitacres.com/training-1>

Please wash your hands before you come to our place, we will have hand sanitizer for you to use before you touch your puppy. PLEASE be careful when STANDING UP HOLDING the puppies. Puppies are wiggly and have been known to leap out of people’s arms.

Puppy pick up times are going to be scheduled 45 minutes apart. We just completed our online shopping portal. It has everything that we normally have in our living room that is available for purchase on the day of puppy pick up. With COVID many of the families are finding this really easy. Everything we carry is priced at or below what you can get it for on Amazon.

If you decide to place an order online, your items will be picked and placed in go home bags with your name on them. Any toys that you purchase will be rubbed on by mom before she goes home. And beds that you purchase will be put in her room for her to lay on while she is here so it will get her smell on them. We will be sending small blankets home with each puppy that will have been rubbed on by mom as well.

Any items that you wish to purchase from our store can be paid for right online at the time of check out.

We have pretty much everything you will need in order to take a puppy home, from food bowls to kennels and toys.... LOTS of toys.

We have been running in circles recently with people going on a reservations list and then coming off. We want to make sure that everyone is as committed as we are to these babies. At this time, we are requesting final payment.

**Final payment can be made in the following options:**

- Personal check due to arrive here on or before 8/21/20
- Zelle - [dana@danalogan.com](mailto:dana@danalogan.com) If you make payment this way, it will pull up as St. Nick's Place. **PLEASE be sure to use the email address [dana@danalogan.com](mailto:dana@danalogan.com) if you are making a Zelle payment. If you use my other email address it will put funds in a different account that I do not want funds going into.**
- You are welcome to drive by a Chase bank and do a direct deposit:  
Moonlit Acres, LLC
- Wire Transfer - Let me know if you need to wire instructions

Washington state changed their policy on collecting sales tax. As of July 2019, we now have to collect sales tax for all purchases even those that have an Oregon address. There are two ways around this:

- If you live in Oregon, we can deliver the puppy to you in Jantzen Beach. We usually have a couple of families from each litter that we end up doing this with. In this situation we will still have you come to our house, so that we can go over everything that we need to go over. But we will meet you in the Target parking lot in Jantzen Beach. We will try to group our Oregon pick-ups close together so we can make hopefully one trip to hand puppies off. This is the only way to get around the sales tax.
- Or you can pay the sales tax at this time and you can file a return with the state of WA. You can only file a return for refund if you live in a state that does not have a sales tax. Either way is fine with us. Let us know what you prefer. This litter has several families that are from Oregon. So, meeting families over in Jantzen Beach is not difficult to do at all.

**Our address is**

5605 NE 179<sup>th</sup> Street  
Vancouver, WA 98686

Please text us at 360-980-1926 to let us know when you get off the freeway. This will give us enough time to get your puppy ready and any items you may have purchased. When you text me please message me your name as well as I



may not have your number programed into my phone yet. We have a BIG covered front porch. Puppy pick up will be outside we are hoping for a gorgeous, sunny day as well.

Here is the order of pick up. If the time you have been allocated does not work for you, please let me know and we can reschedule your pickup time:

I'm just now looking through the addresses of everyone. Everyone from this litter with the exception of two families are from Oregon. So, I'm going to list some options here. If you would like to come to a pickup location in Oregon, Jantzen Beach Target parking lot for a May 16<sup>th</sup> pick up please let me know. We will space each pickup 20 minutes apart and meet everyone over there. We just did this with 7 families that were coming down from Seattle. I was having to drive up there anyway so, we picked a spot at exit 72 and everyone came 20 minutes apart and picked up all their stuff and their puppies. It was like Christmas 😊

Pickup at our home:

To be posted at a later time

If you want to pick up in Jantzen Beach after the meet and greet we can make one trip and meet All Oregon families in Jantzen Beach at 12 PM

If you want to take possession of your puppy in Oregon to avoid the sale tax for Oregon families, please let me know. If you would prefer to just pay the WA sales tax that is fine too... just let me know and we can schedule accordingly.

We look forward to meeting everyone! Be safe and see you soon!

Dana

360-980-1926

[www.MoonlitAcres.com](http://www.MoonlitAcres.com)